

ResMan®

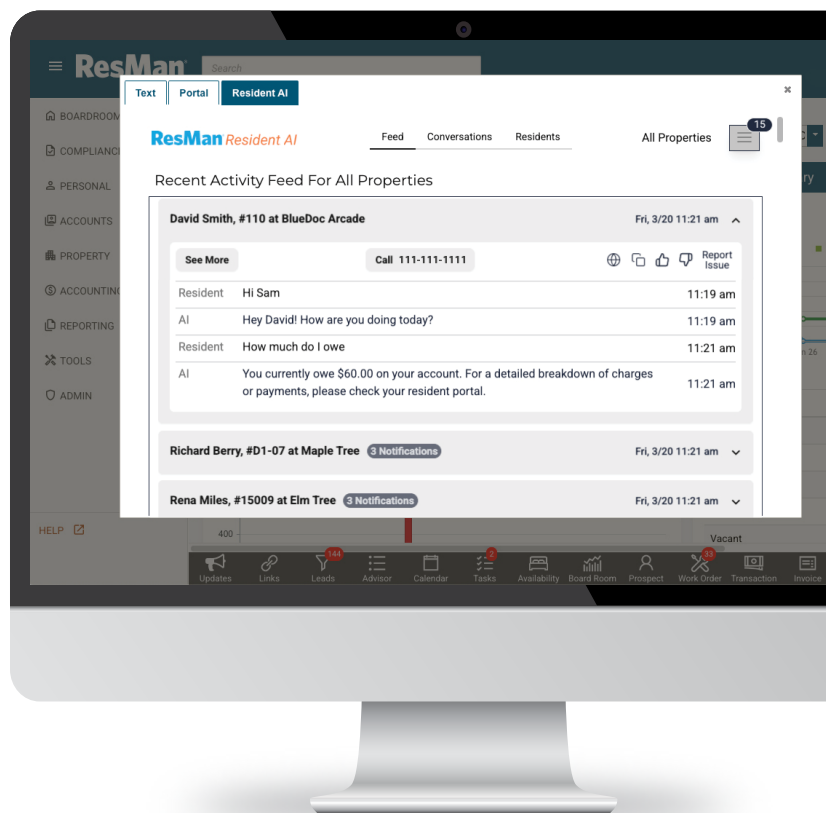
Resident AI

Deliver Consistent Resident Support Around the Clock

Resident AI is an AI-powered multilingual assistant that handles resident inquiries around the clock, speeding response times, improving satisfaction and saving your team time.

Properties using Resident AI reported:

-  **75%** Reduction in resident phone calls
-  **15%** Boost in maintenance efficiency
-  **15+** Hours per week saved by property teams



How Resident AI Works

Residents text the Resident AI assistant when they have questions or need help.



Inquire

Resident texts the community SMS number.



Confirm

Resident AI receives and confirms the inquiry, gathering additional details when necessary.



Resolve Maintenance Inquiries

Resident AI troubleshoots, creates a work order and contacts on-call staff as appropriate.

General Inquiries

Resident AI answers the question and notifies staff if follow-up is needed.



Resident AI Helps With:



Billing & Payments



Maintenance Issues



Lease & Policies



General Maintenance



Office Questions



And much more!



Why Resident AI?



Reduces inbound property phone calls



Boosts maintenance efficiency



Saves property teams time



Provides around-the-clock assistance



Communicates in 60+ languages



Improves resident satisfaction